Frequently Asked Questions

Q: What is the Aqua Accessory?
A: The Aqua Accessory is a soft, flexible plastic enclosure with a zip lock seal designed to hold a CP800 Series BTE sound processor, coil and coil cable to allow CI recipients to participate in water based activities.

Q: Is the Aqua Accessory waterproof?
A: Yes. The Aqua Accessory has achieved an IP68 ingress protection rating in 4 metres of still water for 2 hours. Cochlear also performed extensive “real life” testing to simulate bathing in soapy water and swimming in chlorine or salt water. It is likely that in humid locations some condensation will occur inside the Aqua Accessory. This is normal and expected.

Q: Which processor(s) is it compatible with?
A: The Aqua Accessory is designed to work with a CP800 Series processor with rechargeable batteries only.

Q: Why can’t I use Zinc Air batteries?
A: Zinc Air batteries will not work inside the Aqua Accessory because the Aqua accessory is air tight.

Q: How is the Aqua Accessory used?
A: The user seals the sound processor and coil inside the bag. It can then be worn behind the ear in the normal BTE position. If vigorous activity is anticipated, it is recommended that the user use a retention device such as swim cap or goggles or a safety line.

Q: What if the Aqua Accessory falls off?
A: Due to the design, the Aqua Accessory retains enough air in the bag to cause it to float should it come off the recipient’s head. A retention device including a safety line is recommended for use in moving water such as oceans and rivers.

Q: Does Cochlear provide a swim cap or safety line?
A: At time of launch Cochlear does not plan to provide swim caps or safety lines with the Aqua Accessory. However, a Baha® safety line is available in selected countries if needed and suitability would depend on the water activity chosen. Retention items are personal and dependent on user needs and chosen activity.

Q: Where can I use the Aqua Accessory?
A: The Aqua Accessory has been designed to be used in any water based activity to a depth of 4 metres.

Q: Can I use the Aqua Accessory for Scuba diving?
A: Use of the Aqua Accessory is not recommended for Scuba diving as depths may exceed 4 metres.

Q: Can the Aqua Accessory be used in all types of water?
A: Yes, the Aqua Accessory can be used in saltwater, soapy bath/shower, chlorinated pools, partial salt water/chlorinated pools; anything which is safe for skin contact.
Q: Can people re-use the Aqua Accessory?
A: No. Aqua Accessory is designed for single use only. In order to provide proven water protection Cochlear created a double seal zip lock and a peel and seal flap was added to prevent accidental opening during use. Users must tear open the Aqua Accessory to remove the processor.

Q: Is the Aqua Accessory recyclable?
A: Yes, the Aqua Accessory is made from TPU which is listed as 7 in terms of recyclability. Please check with your recycling company.

Q: How many come in a package?
A: There are two packaging configurations: a 5 pack and a 30 pack.

Q: Do you need to change MAP setting for use?
A: Laboratory microphone testing has shown that the Aqua Accessory has minimal effects on the overall hearing performance of the processor. There is a decrease in the benefits of dual microphone directionality; however, the performance is still as good as an omnidirectional microphone. Therefore, a “swimming map” is not indicated.

Q: Can you use a SnugFit?
A: The current design does not accommodate a SnugFit.

Q: Is the Aqua Accessory latex free?
A: Yes, the Aqua Accessory is latex free.