Symbols

- **Note**
  Important information or advice. Can save inconvenience.

- **Tip**
  Time saving hint or saves inconvenience.

- **Caution (no harm)**
  Special care to be taken to ensure safety and effectiveness.
  Could cause damage to equipment.

- **Warning (harmful)**
  Potential safety hazards and serious adverse reactions.
  Could cause harm to person.
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Introduction

Purpose of this guide

This user guide is designed to help recipients, parents and carers understand how to use and take care of the Cochlear™ Nucleus® CP810 Sound Processor. The guide provides step-by-step instructions for wearing and using the processor. It also provides guidance on how to take care of the processor.

It is important that you read and understand the warnings and precautions information provided in this guide. The Important Information Booklet included in the document pack you received with your processor also contains important safety information about the processor.

The CP810 and CR110 Troubleshooting Guide provided with your documentation helps you identify and troubleshoot basic processor problems.

The Cochlear Nucleus CP810 Sound Processor

The Cochlear Nucleus CP810 Sound Processor is used together with a cochlear implant to transfer sound to the cochlea, which is the inner ear.

The processor consists of a processing unit, earhook, coil, coil cable and a battery module. The two buttons on the processing unit allow you to control the functions of your processor.

You can also use the Cochlear™ Nucleus® CR110 Remote Assistant to control the functions of your processor. It is an easy-to-use remote control that allows you to communicate with up to two processors at the same time. It also provides processor troubleshooting assistance. For information on how to use the remote assistant with your processor, refer to the Remote Assistant User Guide provided with your processor documentation.
Getting to know your processor

This section helps you familiarise yourself with your processor.

Processing unit

The processing unit, which is the brain of your processor, converts sound signals for transfer to your implant.

Figure 1: CP810 Sound Processor parts

Figure 2: Processing unit with earhook
Getting to know your processor

The processing unit allows you to perform the following functions:

- Turn your processor on and off.
- Change your program (e.g. from Everyday to Noise).
- Turn the telecoil on and off.
- Lock and unlock processor buttons.

You can change microphone volume and sensitivity using the remote assistant. If your processor has an Advanced user interface, you can also change volume or sensitivity using the processing unit. For more information, see Advanced user interface.

The indicator light on the processing unit provides a visual indication when you perform a function (e.g. when you change a program), or when there is a problem with the processor (e.g. processor battery is empty). For more information, see Understanding indicator lights.

Earhook

The earhook secures the processing unit in place on your ear. It is attached to the processing unit and is available in a range of sizes. For more information, see Changing the earhook.

Battery module

You can use a Cochlear™ Nucleus® CP800 Series Standard Battery Module, which uses two disposable batteries (P675 zinc air batteries), or a Rechargeable Battery Module to power your processor.

Figure 3: Standard Battery Module (1) and Compact Rechargeable Battery Module (2)
The Standard Battery Module consists of a battery holder and a battery cover.

Figure 4: Battery holder with zinc air batteries (1), tamper resistant battery cover (2) and battery lock (3)

To prevent children from detaching the battery cover from the battery holder, you can use the Cochlear™ Nucleus® CP800 Series Tamper Resistant Battery Cover. You can also lock the standard battery module or the rechargeable battery module to the processing unit.

Cochlear supplies a battery charger to recharge the rechargeable battery module. For more information, see Replacing and recharging batteries.

**Coil and coil cable**

The coil is a small round disk that you place over the implant. It transfers electromagnetic signals from your processing unit to the implant. The coil is attached to a removable coil cable, which plugs into the processing unit. The coil and coil cable are available in a choice of colours and lengths. For more information, see Changing the coil cable.

Figure 5: Coil only (1) and coil with cable (2)
Coil magnet

A magnet holds the coil in place over your implant.

If your coil falls off often, or if you experience discomfort, you can change the depth of the magnet in the coil. You can also use a stronger or weaker magnet. For more information, see Adjusting and replacing the coil magnet.

Microphone protectors

The processor microphones capture sound, which is processed by the processing unit for transfer to the implant. Microphone protectors are designed to protect the microphones from dirt and moisture. It is important that you keep the microphone protectors in place at all times, and replace them once a month.
Processor options

Depending on your listening needs, your clinician can enable the following options on your processor:

- **SmartSound™ technologies** to improve your hearing. SmartSound is a suite of four input sound processing technologies. These technologies are applied to four available programs: Everyday, Noise, Focus and Music. For more information on these programs, see *Changing programs*.

- **Indicator light flashes** that you see when you perform a function, or when there is a processor problem. For more information, see *Understanding indicator lights*.

- **Private tones** that you hear when you perform a function, or when there is a processor problem. A private tone can be heard only by you. For more information, see *Understanding private tones*.

- **Microphone sensitivity or volume** that you can change (with Advanced user interface only). For more information, see *Changing loudness of sounds*.

- **Telecoil/microphones and accessory/microphones mixing ratios** that you can change using the remote assistant. For more information, refer to the Remote Assistant User Guide.

Your processor has been programmed for use with your implant only. It is important that you only use your own processor and never swap your processor with another person’s processor. If you have two implants, correctly match your processor to the correct implant.

Components described in this user guide may not be available in all countries. Please contact your clinician for more information.
Wearing your processor

Your processor is designed to fit neatly and comfortably behind your ear. You can also wear the processing unit behind the ear and attach the battery module to the body. This provides greater comfort and flexibility for both adults and children.

You can change the processor coil cable, coil magnet and earhook for optimal comfort (e.g. if the coil cable length is too short, you can easily change the cable to a longer one).

This section describes how to wear your processor and wearing options.

Placing your processor on your ear

To be able to hear sound from the processor, it needs to be placed on the ear.

To place your processor on your ear:

1. Place the processing unit over your ear while holding the coil in the other hand.
2. Place the coil on your head. The coil magnet should hold it in place over your implant.

You may find it easier to turn on your processor before placing it on your ear. To turn it on, press and hold the lower button for at least one second until you see short flashes of green. The number of flashes you see corresponds to the number of your current program (e.g. if your current program is program 2, you see two green flashes).

When you turn on your processor before placing it on your ear, you may see flashes of orange. This indicates that the coil is not placed on your head. If the flashes do not stop even after placing the coil on your head, see Understanding indicator lights for more information.
Wearing your processor

Attaching the coil and coil cable

If the coil is not attached to the processing unit, or the coil cable is not attached to the coil, you need to attach them before placing the processor on your ear.

Attaching the coil cable to the coil

To attach the coil cable to the coil:

1. Hold the coil in one hand and the coil cable plug in the other hand as shown.
2. Align the coil end of the coil cable plug with the coil.
3. Push the coil cable plug firmly into the coil until it clicks into place.

Attaching the coil to the processing unit

To attach the coil to the processing unit:

1. Align the coil cable plug with the coil cable socket on the processing unit.
2. Push the coil cable plug firmly into the socket until it clicks into place.
The coil functions properly only when the coil cable is fully inserted into the processing unit. To check if the coil is receiving sound signals from the processor, you can use the in-built coil sensor on the remote assistant. For more information on how to use the coil sensor, see Checking the coil.

If you attach the coil to the processing unit when your processor is turned on, your processor may turn off. If this occurs, turn your processor back on.

A secure and comfortable fit

For a more secure or comfortable fit, you may want to:

- Change the earhook size.
- Adjust the coil magnet strength.
- Change the coil magnet.
- Change the coil cable.
- Use the Snugfit™.
- Use the LiteWear cable, which allows the battery module to be attached to the body.

Read the following sections for more details.
Changing the earhook

Earhooks are available in different sizes. If your earhook becomes loose, you should replace it.

To change the earhook:

1. Hold your processor and the earhook as shown.
2. Rotate the earhook to pull it away from the processing unit.
3. Hold the new earhook in one hand and your processor in the other hand as shown.
4. Attach the earhook by pushing the lower end of the earhook onto the processing unit.

Avoid twisting the earhook as it may become loose.

Adjusting and replacing the coil magnet

If the magnet strength is too weak, the coil may fall off. If it is too strong, it may cause discomfort or skin irritation. You may consult your clinician if you are unsure about correct magnet strength.

Make sure the coil is positioned correctly against the implant by placing it where the coil magnet "pull" feels the strongest. You can change how firmly the magnet sits on your head by adjusting its depth in the coil.
If adjusting the depth of the magnet is not sufficient, you can replace the magnet with a stronger or weaker magnet.

Adjusting magnet depth
To adjust magnet depth:

1. Place the thumb and index finger on the magnet as shown.
2. Turn the magnet in a clockwise direction to increase magnet strength, or in an anti-clockwise direction to reduce strength.

Changing magnet strength
To change the magnet to a stronger or weaker one:

1. Place the thumb on the top of the magnet and index finger on the underside of the magnet as shown.
2. Turn the magnet in an anti-clockwise direction until you remove it from the topside of the coil.
Wearing your processor

3. Hold the new magnet between the thumb and index finger as shown.
4. Hold the coil in the other hand.
5. Insert the magnet gently into the magnet slot on the topside of the coil. The side with the star should face upwards. The magnet fits easily.
6. Turn the magnet in a clockwise direction until it is in position.

Do not overtighten the magnet, or force it to turn if it becomes difficult to turn during insertion or removal. The movement should be smooth and turning should need only a small amount of force. If turning becomes difficult, check that:
- The magnet is correctly aligned in the coil.
- You are turning the magnet in the correct direction.

Changing the coil cable

If you find that the coil cable is too long or short for your comfort, you can change the coil cable. Regularly check to see if the coil cable is damaged. If damaged, you will need a new coil cable.
Wearing your processor

To change the coil cable to a longer or shorter one, do the following:
Remove the coil cable from the processing unit as shown.

1. Place the thumb and index finger over the finger grips on the processor end of the coil cable plug as shown.

2. Gently pull the coil cable plug away from the processor.

You may damage the coil cable, coil cable plug or the processing unit if you pull on the cable, or twist the cable plug.

Remove the coil cable from the coil as shown.

1. Hold the coil firmly in one hand as shown.

2. Place the thumb and index finger of the other hand over the finger grips on the coil end of the coil cable plug.

3. Firmly pull the coil cable away from the coil.
Wearing your processor

Attach the new coil cable to the coil as shown.

1. Hold the coil in one hand and the coil cable plug in the other hand as shown.
2. Align the coil end of the coil cable plug with the coil.
3. Push the coil cable plug firmly into the coil until it clicks into place.

Using the Snugfit™ for a secure fit

The Cochlear™ Nucleus® CP800 Series Snugfit™ helps hold the processing unit in place more securely than using the earhook alone. The Snugfit is available in a choice of different sizes to fit differently sized ears. It is easily adjustable, comfortable and robust enough to withstand an active lifestyle.

You can use the Snugfit with the Cochlear™ Nucleus® CP800 Series LiteWear option to provide an even more comfortable and secure fit. The LiteWear option allows you to attach the battery module to your body.

Figure 8: Snugfit (1) and Snugfit attached to processor (2)
Attaching and removing the Snugfit

To attach the Snugfit to the processor:

1. Hold your processor in one hand as shown.
2. Hold the Snugfit between the thumb and index finger of the other hand and gently squeeze on the wings. This helps fit the Snugfit more securely on the processor.
3. Gently slide the Snugfit upwards until the base of the Snugfit is aligned with the base of the processing unit.

You can further adjust the shape of the Snugfit by gently bending the lower part of the bottom hook into the shape you want.

To remove the Snugfit from the processor:

1. Hold your processor and the Snugfit as shown.
2. Remove the Snugfit by gently pulling it downwards.
Changing the way you wear your processor

The Cochlear Nucleus CP800 Series LiteWear option provides greater comfort and flexibility in the way children and adults wear the processor. It allows the battery module to be attached to the body. The processing unit is worn behind the ear and is connected to the battery module by the Cochlear™ Nucleus® CP800 Series LiteWear Cable.

You cannot use the LiteWear cable with the Compact Rechargeable Battery Module.

You can use the Cochlear™ Nucleus® CP800 Series LiteWear Case to protect and hold the battery module securely. Cochlear™ Nucleus® CP800 Series LiteWear Fixing Aids allow you to attach the LiteWear case to your clothing. You can also use the Snugfit with the LiteWear option.

You can lock the LiteWear cable to the processing unit and battery module. This prevents children from removing the battery module from the processing unit.

Locking and unlocking the battery module

To prevent children from removing the battery module from the processing unit, you can lock the battery module to the processing unit.

To lock the battery module to the processing unit:

1. Lift the accessory socket cover of the processor to reveal the lock. It is located below the accessory socket.

2. Using a pair of tweezers or a screwdriver, push the latch to your left to lock the battery module.

To unlock, push the latch to your right.
Locking and unlocking the tamper resistant battery cover

To prevent children from removing the battery holder from the battery cover, you can lock the tamper resistant battery cover of the Standard Battery Module to the battery holder.

To lock the tamper resistant battery cover:

1. Insert the battery holder into the battery cover as shown.

2. Using a screwdriver, gently rotate the lock in a clockwise direction until it is positioned horizontally.

To unlock, gently rotate the lock in an anti-clockwise direction until it is positioned vertically.

Do not overturn the lock as it could damage the lock.
Identifying your processors

If you are a bilateral recipient, you may want to use Cochlear™ Nucleus® CP800 Series Bilateral Identification Adhesive Labels to reduce the risk of mixing up processors. The labels are available in two colours to help identify your left (blue) and right (red) ear processors. For more information, contact your clinician.

To place the label on your processor:

1. Remove the earhook from the processing unit by rotating it.
2. Place the label on the earhook end (tip) of the processing unit. It should stick easily.
3. Attach the earhook by pushing the lower end of the earhook back onto the processing unit.

If you want to remove the label from the processing unit, you can easily peel it off with your fingers.
Detaching and attaching the battery module

You need to detach the battery module from the processing unit when:

- Changing the battery module to a different one (e.g. changing from a standard battery module to a rechargeable battery module).
- Changing the wearing option (e.g. using the LiteWear cable to attach the battery module to the processing unit).
- Charging the rechargeable battery module.

Detaching the battery module from the processing unit

To detach the battery module from the processing unit:

1. Hold the battery module and the processing unit as shown. If the battery module is locked, you need to unlock it as described in the section Locking and unlocking the battery module.

2. Gently twist the battery module to your left and the processing unit to your right until the two parts separate.
Attaching the battery module to the processing unit

To attach the battery module to the processing unit:

1. Hold the battery module and the processing unit so they touch. The battery module should face to the left and the processing unit to the right of the final position.

2. Twist the battery module and the processing unit until the two parts fit into place.

3. Make sure the battery module is correctly aligned. Check for broken or bent contacts between the battery module and the processing unit, which can cause misalignment. If any contacts are broken, return the processor to your clinician.
Using your processor

This section describes how to use the buttons on your processor. The sequence of button presses that are described in each of the sections below are part of the Simple user interface. If your processor has the Advanced user interface enabled, see Advanced user interface for information on the processor functions you can control and the button press sequences.

Turning your processor on and off

To be able to hear sound from your processor, the processor needs to be turned on and the coil needs to be connected to the implant. To turn on your processor, press and hold the lower button for at least one second until you either hear sounds (if your processor is in place on your head), or until you see short flashes of green. The number of flashes you see corresponds to the number of the current program (e.g. if your current program is program 2, you see two flashes). For more information on programs, see the following section.

To turn off, press and hold the lower button for at least one second, until the sound stops, or you see a steady orange light. Do not remove batteries, or detach the battery module to turn off your processor.

Changing programs

Programs help you hear better in different listening situations. Up to four programs can be enabled by your clinician, depending on your listening needs. The four programs are:

- Everyday: Ideal for the typical listening situations of everyday life. It can adjust the sounds you hear for maximum clarity and comfort.
- Noise: Suitable for environments with significant background noise, improving the audibility of wanted sound from all sides.
- Focus: Useful where there is significant background noise, but the focus is on hearing what one person or a small group of people are saying.
- Music: Used to listen to all types of music from any audio source.

You can change programs to suit your listening situation (e.g. use the Music program when listening to music).
Using your processor

To change the current program:
1. If the processor is turned off, turn it on.
2. Press the lower button until the program changes to the one you want.

Each successive button press changes the program to the next one (e.g. to change from program 1 to program 2, press once). The number of green light flashes you see corresponds to the number of the selected program (e.g. after you change from program 1 to program 2, you see two short flashes of green). If private tones are enabled, you hear two private tones.

The program you select operates until you change it. When you turn your processor off and on again, it will return to the program and settings you were using before you switched it off.

Understanding indicator lights

You see an indicator light when you perform a function (e.g. change the program), or when there is a problem (e.g. processor battery is empty).

<table>
<thead>
<tr>
<th>Indicator light</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>≠ ≠ Short flashes of green with a pause between flashes.</td>
<td>You are turning on the processor. The number of flashes you see corresponds to the number of the selected program.</td>
</tr>
<tr>
<td>≠ ≠ ≠ ≠ ≠ Short flashes of green with a pause between flashes.</td>
<td>You are changing the program. The number of flashes you see corresponds to the number of the selected program.</td>
</tr>
<tr>
<td>≠ ≠ ≠ ≠ ≠ ≠</td>
<td>You are changing volume or sensitivity level. This is available only with the Advanced user interface.</td>
</tr>
</tbody>
</table>
## Using your processor

<table>
<thead>
<tr>
<th>Indicator light</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>🟢 Long flash of green.</td>
<td>You are changing from using:</td>
</tr>
<tr>
<td></td>
<td>• The microphones to using the telecoil.</td>
</tr>
<tr>
<td></td>
<td>• The telecoil to using the microphones.</td>
</tr>
<tr>
<td></td>
<td>• The microphones to using an audio accessory.</td>
</tr>
<tr>
<td></td>
<td>• An audio accessory to using the microphones.</td>
</tr>
</tbody>
</table>

| 🟢🟢 Flash of green followed by a flash of orange. | You are locking your processor buttons.                                                                                                   |
| 🟢🟢 Flash of orange followed by a flash of green. | You are unlocking your processor buttons.                                                                                               |
| 🟢🟢🟢🟢🟢 Flashes of green. | Indicates that the microphones are capturing sound.                                                                                   |
| 🟢🟢🟢🟢🟢 Flash of orange every second. | The coil may be off, or your processor is not connected to the correct implant.                                                          |
| 🟢🟢🟢🟢🟢🟢 Steady orange. | Indicates a general fault. This could mean:                                                                                           |
|                                      | • There is a fault with your processor.                                                                                                   |
|                                      | • There is a corrupt program in your processor.                                                                                          |
|                                      | The Troubleshooting Guide provided with your processor documentation helps you troubleshoot basic processor problems.             |
| 🟢🟢 Flash of orange when you press a button. | Your processor buttons are locked.                                                                                                       |

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Using your processor

<table>
<thead>
<tr>
<th>Indicator light</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>●●●●● Continuous flashes of orange with a short pause between flashes.</td>
<td>Your processor battery is empty. You need to replace the disposable batteries, or recharge the rechargeable battery module.</td>
</tr>
<tr>
<td>If a battery empty warning and general fault occur at the same time, you only see the battery empty indicator light (continuous flashes of orange).</td>
<td></td>
</tr>
</tbody>
</table>

Understanding private tones

When private tones are enabled, you hear a tone when you perform a function (e.g. change the program), or when there is a problem (e.g. processor battery is empty). Private tones can be heard only by you.

<table>
<thead>
<tr>
<th>Tone</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎶🎶 You hear short high tones.</td>
<td>You are changing the program. The number of tones you hear corresponds to the number of the selected program (e.g. when you change from program 1 to program 2, you hear two high tones).</td>
</tr>
<tr>
<td>🎶 You hear a single high tone.</td>
<td>You are changing microphone volume or sensitivity level (Advanced user interface only)</td>
</tr>
<tr>
<td>🎶.. You hear a single long high tone.</td>
<td>You are changing from using:</td>
</tr>
<tr>
<td>• The microphones to using the telecoil.</td>
<td></td>
</tr>
<tr>
<td>• The telecoil to using the microphones.</td>
<td></td>
</tr>
<tr>
<td>• The microphones to using an audio accessory.</td>
<td></td>
</tr>
<tr>
<td>• An audio accessory to using the microphones.</td>
<td></td>
</tr>
<tr>
<td>Tone</td>
<td>What it means</td>
</tr>
<tr>
<td>------</td>
<td>---------------</td>
</tr>
<tr>
<td>🕒...➤ You hear a sequence of long low tones.</td>
<td>General fault.</td>
</tr>
<tr>
<td>➤ You hear a short low tone when you press a button.</td>
<td>Your processor buttons are locked.</td>
</tr>
<tr>
<td>➤➤ You hear two short low tones.</td>
<td>Your processor battery is low. You need to replace the batteries, or recharge the battery module.</td>
</tr>
<tr>
<td>➤➤➤ You hear a sequence of short low tones.</td>
<td>Your processor battery is empty. You need to replace the batteries, or recharge the battery module.</td>
</tr>
</tbody>
</table>

### Using the telecoil

The telecoil is used to receive sound signals from a telephone, roomloop, neckloop, etc. The telecoil can also receive sound signals from an amplifier, TV or Hi-Fi through an induction loop.

To turn on the telecoil, press the upper button. A single long flash of green confirms that the telecoil is activated.

To turn off the telecoil, press the upper button again. A single long flash of green confirms that the telecoil is deactivated.

When an audio accessory is connected to your processor, you will not receive any sound from the telecoil. To move back to using the telecoil, remove the audio accessory from the processor.

Turn off the telecoil when not in use, as it reduces the microphone volume.

### Using Auto Telecoil

Your clinician can program your processor so that it automatically turns on the telecoil when you use the telephone, or when you are in a roomloop environment. The telecoil automatically turns off when:

- You move the telephone away from your processor (e.g. when the telephone call ends).
- You exit the roomloop environment.
Using your processor

When Auto Telecoil is turned on, you see the Auto Telecoil icon on the remote assistant Home screen.

![Auto Telecoil icon displayed on the remote assistant Home screen](image)

You can manually turn off Auto Telecoil by pressing the upper button on the processing unit. You can also manually turn this feature on or off using the remote assistant. For more information, see the Remote Assistant User Guide.

⚠️ Certain electronic devices or machinery may automatically turn on Auto Telecoil. If this occurs, either wait for about 10 or 20 seconds for Auto Telecoil to turn itself off, or manually turn it off using the processor buttons or the remote assistant.

Using the telephone with your processor

You may use your telephone and your processor with the:

- Microphones.
- Telecoil.
- Telecoil and microphones on at the same time.

When using the telephone, position the telephone so that its earpiece is aligned with your processor.

Changing loudness of sounds

Microphone sensitivity and volume control the loudness levels of the sounds you hear.
Depending on how your clinician has set up your programs, you can use the processor buttons (Advanced user interface only) to:

- Change microphone sensitivity only.
- Change volume only.

The new microphone sensitivity or volume levels you choose will be saved for each program.

Controlling microphone sensitivity

Microphone sensitivity controls the softest level of sound picked up by the microphones.

If your clinician has enabled you to change the sensitivity, you can:

- Reduce the sensitivity of the sound to reduce background noise in noisy situations.
- Increase the sensitivity of the sound to hear very soft sounds in quiet situations.

If your clinician has enabled the Advanced user interface, you can press the upper button to increase sensitivity. To decrease sensitivity, press the lower button. When you change sensitivity level, you see a flash of green.

If your processor has the Simple user interface, you can use the remote assistant to change sensitivity.

Controlling microphone volume

Microphone volume controls your perception of loudness. If your clinician has enabled you to change the volume, you can:

- Reduce the volume if sounds are uncomfortably loud.
- Increase the volume if speech, including your own voice, is too soft.

If your clinician has enabled the Advanced user interface, you can press the upper button to increase volume. To decrease volume, press the lower button. When you change volume level, you see a flash of green.

If your processor has the Simple user interface, you can use the remote assistant to change the volume.
Using your processor

If you are adjusting the volume setting often, or if adjusting the volume causes you discomfort, consult your clinician.

Locking and unlocking processor buttons

You can lock the buttons on your processor to prevent children from changing the controls, or to avoid accidental button presses changing your processor settings.

To lock the buttons, briefly press both the upper button and the lower button at the same time.

A flash of green followed by a flash of orange confirms that your processor buttons are locked. If you press any button on the processing unit when it is locked, you see an orange flash.

You cannot turn off your processor while the buttons are locked.

To unlock the buttons, briefly press both the upper button and the lower button at the same time. A flash of orange followed by a flash of green confirms that the buttons are unlocked.

Advanced user interface

If your clinician has enabled the Advanced user interface, you can use your processor buttons to perform the following functions:

<table>
<thead>
<tr>
<th>Function</th>
<th>Button press sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Turn your processor on and off.</td>
<td>Press and hold the upper button and the lower button at the same time. Pressing and holding the lower button only will also turn on the processor.</td>
</tr>
<tr>
<td>Change your program.</td>
<td>Press and hold the lower button.</td>
</tr>
<tr>
<td>Turn the telecoil/audio accessories (when connected) on and off.</td>
<td>Press and hold the upper button.</td>
</tr>
<tr>
<td>Lock and unlock processor buttons.</td>
<td>Press the upper button and the lower button at the same time.</td>
</tr>
</tbody>
</table>
Using your processor

<table>
<thead>
<tr>
<th>Function</th>
<th>Button press sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adjust microphone volume or sensitivity level.</td>
<td>Press the upper button to increase volume or sensitivity level.</td>
</tr>
<tr>
<td></td>
<td>Press the lower button to decrease volume or sensitivity level.</td>
</tr>
</tbody>
</table>

Discuss with your clinician which user interface would be more suitable for you.

Checking the coil

The remote assistant has an in-built coil sensor that allows you to check if the coil connected to your processor is receiving sound signals from your processor.

To use the coil sensor:

1. Remove the coil from the head.
2. Place the coil on the coil sensor guides on the back of the remote assistant.

![Figure 10: Placing the coil on the back of the remote assistant](image)

If the coil is receiving sound signals, an animation will display on the remote assistant display. This, however, only provides an indication and does not confirm that the coil is functioning properly.

If the coil is not receiving sound signals, no response is displayed on the display.

For more information, refer to the Remote Assistant User Guide.
Replacing and recharging batteries

Replacing disposable batteries

The Standard Battery Module uses two disposable batteries. It is recommended that you use two p675 zinc air batteries for maximum battery life.

Replace disposable batteries when any of the following occur:

- You see continuous flashes of orange on your processor.
- You hear two short low tones (battery is low) or a sequence of short low tones (battery is empty).
- The processor battery low or battery empty icon displays on the remote assistant screen.
- You stop hearing sound.
- The sound you hear becomes intermittent.

An empty battery may not be the only cause for not hearing sound, or for sound becoming intermittent. For information on identifying and troubleshooting processor problems, refer to the processor Troubleshooting Guide you received with your processor documentation.

To remove disposable batteries:

1. Turn off your processor. If the battery module or battery cover is locked, unlock it.
2. Pull the battery cover away from the battery holder as shown.
Replacing and recharging batteries

3. To remove the batteries, tip the battery holder to one side (1), or lift each battery out with your fingers (2) as shown.

You can also use the coil magnet to remove batteries from the battery holder.

To remove batteries using the coil magnet:

1. Place the coil magnet over the batteries so that the coil magnet touches both batteries. The coil magnet will lift both batteries out of the battery holder.

2. Pull the batteries away from the coil.

To replace batteries:

1. Remove the new set of batteries from their pack. New batteries are sealed, usually with a seal or tab.

2. To allow the air to activate the batteries, remove their seals and let the batteries stand briefly.
Insert batteries with the positive terminal facing up and the negative terminal facing down. The batteries should fit into the curved recess in the battery holder. Do not force the batteries into place. When inserted correctly, they should fit easily.

Replace the battery cover by sliding it up from the bottom of the battery holder towards the processing unit. Do not force the cover upwards as it should fit easily.

Recharging the rechargeable battery module

Cochlear supplies a Cochlear™ Nucleus® CP800 Series Battery Charger to recharge the rechargeable battery module. A Cochlear™ Nucleus® CP800 Series Global Power Adaptor is also supplied to connect the battery charger to mains power. The battery charger also allows you to recharge the remote assistant at the same time.

To get the longest battery life, always fully recharge the rechargeable battery module before using it. A completely empty battery will take
Replacing and recharging batteries

approximately four hours to recharge. As the battery ages, it may take longer to fully recharge it. The battery charger has four sockets allowing you to recharge four rechargeable battery modules at the same time.

To recharge the rechargeable battery module:

1. Remove the rechargeable battery module from the processing unit.
2. Insert the rechargeable battery module into the battery charger socket at a slight angle as shown.
3. Rotate the rechargeable battery module in a clockwise direction until it is fully aligned with the alignment indicator marking on the charger.
4. Connect the Global Power Adaptor to the battery charger.
5. Plug the other end of the Global Power Adaptor into a mains power outlet.
When a battery module is recharging, the indicator light corresponding to the battery module being recharged is orange. Once a battery module is fully recharged, the indicator light is green. For more information, see the following section.

Understanding battery charger indicator lights
The battery charger has a mains power indicator light and four individual indicator lights corresponding to the four battery charger sockets (see table below).

<table>
<thead>
<tr>
<th>Battery charger socket light</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>Steady orange</td>
<td>Rechargeable battery module is recharging.</td>
</tr>
<tr>
<td>Steady green</td>
<td>Rechargeable battery module is fully recharged.</td>
</tr>
<tr>
<td>Flashing orange</td>
<td>Indicates a problem with the rechargeable battery module being recharged.</td>
</tr>
</tbody>
</table>
| Does not light up           | Indicates a general fault. This could mean:  
  • Rechargeable battery module is not properly placed in the battery charger.  
  • There is no power. |

When recharging the rechargeable battery module, the battery charger mains power indicator light is green.

General warnings and precautions for handling batteries and the battery charger

Batteries
• Do not recharge disposable batteries.
• When using disposable batteries, only use P675 zinc air batteries. Other types may not have sufficient energy to allow
Replacing and recharging batteries

Your processor to operate for a long time. Cochlear does not recommend the use of silver oxide or alkaline batteries.

- Change both disposable batteries at the same time. It only takes one low or empty battery to stop your processor from working.
- Do not mix brands or battery types (e.g. zinc air with silver oxide).
- Remove disposable batteries from your processor when they are empty, or when storing the battery holder or processor for a period of time. Empty batteries may leak corrosive fluids and cause damage if left inside the battery module for extended periods.
- If a battery has leaked fluid, do not allow the fluid or liquid to come into contact with skin or eyes. If contact is made, wash with a lot of water and seek medical attention. It is always a good idea to wash your hands after you have handled batteries.
- Store batteries separately to avoid them from shorting each other.
- Batteries can be harmful if chewed or swallowed. If chewed or swallowed, seek prompt medical attention at the nearest emergency centre or Poisons Information Centre.
- Make sure that batteries are kept out of reach of young children. Do not let children replace batteries without adult supervision.
- Carry spare batteries in a closed plastic bag. Batteries could short circuit and discharge if they come into contact with each other or any metallic objects (e.g. coins, hair clips, etc.).
- Do not expose batteries to heat (e.g. never leave batteries in sunlight, behind a window or in a car).
- Store batteries in a cool dry place.
- Never immerse batteries in water.
- Do not deform batteries.
- Do not drop batteries on hard surfaces.
- Never dispose of batteries in fire.
- After storing rechargeable battery modules for an extended period, it may be necessary to recharge them.
- Only use the battery charger supplied by Cochlear to recharge rechargeable battery modules.
Replacing and recharging batteries

- When rechargeable battery modules no longer last for a reasonable period of time, dispose of them carefully, in accordance with local regulations.

Battery charger
- Avoid touching the battery charger connectors and contacts.
- Do not let children use the battery charger without adult supervision.
Using audio accessories with your processor

Cochlear supplies a range of audio accessories to help optimise hearing in different listening environments. You can connect the following audio accessories to your processor:

- Cochlear™ Nucleus® CP800 Series Lapel Microphone, to improve communication in noisy environments (e.g. meetings).

To use the Lapel Microphone, connect the processor end of the Lapel Microphone cable to your processor audio accessory socket and place the other end near the sound source.

Figure 11: Sound source end (1) and processor end (2) of the Lapel Microphone

- Freedom™ Monitor Earphones for use by another person (with unaided hearing) to check that you can hear sound from the following sound sources:
  - Microphones.
  - Telecoil.
  - Microphones and telecoil together.

Monitor earphones do not indicate the quality of the sound heard by the recipient.

Figure 12: Freedom Monitor Earphones
Using audio accessories with your processor

- Cochlear™ Nucleus® CP800 Series Personal Audio Cable for connecting a battery-powered sound source (e.g. portable CD player) to your processor. The Personal Audio Cable produces monophonic sound.

To use the Personal Audio Cable, connect the processor end of the cable to your processor and the other end to the battery-powered sound source. Do not use the Personal Audio Cable to directly connect to a mains powered sound source (e.g. TV).

Figure 13: Sound source end (1) and processor end (2) of the Personal Audio Cable

- Cochlear™ Nucleus® CP800 Series Bilateral Personal Audio Cable for connecting a battery powered sound source to two processors (bilateral use). Use the shorter side of the cable for the left ear and the longer side for the right ear. The cables are marked "L" (left) and "R" (right) to avoid mixing them up. The Bilateral Personal Audio Cable produces both monophonic and stereophonic sound, depending on the sound system.

To use the Bilateral Personal Audio Cable, connect the processor end of the cable to your processors and the other end to the battery-powered sound source. Do not use the Bilateral Personal Audio Cable to directly connect to a mains powered sound source.

Figure 14: Sound source end (1) and processor end (2) of the Bilateral Personal Audio Cable

- Cochlear™ Nucleus® CP800 Series Mains Isolation Cable for connecting the Personal Audio Cable or Bilateral Personal Audio
Using audio accessories with your processor

Cable to a mains powered sound source (e.g. TV). The Mains Isolation Cable provides electrical protection from mains power.

![Mains Isolation Cable](image)

**Figure 15: Mains Isolation Cable**

- FM Cables, to send sound signals from a commercially available FM listening system to your processor. FM systems are wireless communication systems that help enhance hearing performance and speech understanding in certain environments (e.g. noisy environments, at school, etc.). For information on available FM cables, contact your clinician. You can also refer to the FM cable packaging for a list of available FM cables.

To use an FM Cable, connect the processor end of the cable to your processor and the other end to the FM listening system.

![FM Cable](image)

**Figure 16: FM listening system end (1) and processor end (2) of the FM Cable**

- Cochlear™ Nucleus® CP800 Series Freedom™ Accessory Adaptor for connecting some audio accessories (FM Cables and Freedom Monitor Earphones) to your processor.

![Freedom Accessory Adaptor](image)

**Figure 17: Freedom Accessory Adaptor**
Using audio accessories with your processor

Only use audio accessories supplied by Cochlear. All CP800 series accessories are compatible with the CP810 sound processor. Certain accessories may not be available in all countries. Please contact your clinician or local Cochlear office for confirmation.

You may also want to try commercially available assisted listening devices (e.g. FM systems). For more information, contact your clinician.

Connecting and disconnecting audio accessories

All CP800 series audio accessories connect directly to your processor. Freedom accessories can be connected to the Freedom Accessory Adaptor.

To connect an audio accessory to your processor:

1. Carefully lift the accessory socket cover of your processor with a screw driver.
2. Place your fingers over the finger grips on the audio accessory cable.
3. Align the audio accessory connector with the accessory socket.
4. Gently push the audio accessory connector into the accessory socket.
To connect a Freedom accessory using the Freedom Accessory Adaptor:

1. Connect the audio accessory to the Freedom Accessory Adaptor. Ensure that you connect the audio accessory to the Freedom Accessory Adaptor before connecting it to your processor.

2. Connect the other end of the Freedom Accessory Adaptor to the processor accessory socket.

To use the Mains Isolation Cable:

1. Connect the Personal Audio Cable or the Bilateral Personal Audio Cable to your processor.

2. Connect the Mains Isolation Cable to the Personal Audio Cable or the Bilateral Personal Audio Cable.

3. Plug the other end of the Mains Isolation Cable into the mains powered sound source, e.g. TV.

To connect the Freedom Monitor Earphones:

1. Ensure that your processor is turned on.

2. Connect the Freedom Monitor Earphones to the Freedom Accessory Adaptor.

3. Lift the accessory socket cover of your processor and connect the other end of the Freedom Accessory Adaptor to the accessory socket.

4. If you wish to test an accessory, connect it to the Freedom Monitor Earphones.

When you connect an audio accessory, your processor automatically detects it. When you are not using the audio accessory, you can disconnect it from the processing unit.
Using audio accessories with your processor

Changing from an audio accessory to microphones
You can change from using an audio accessory to using the microphones only, while leaving the audio accessory attached.

To change from using an audio accessory to using the microphones, press the upper button. A single long flash of green confirms that the microphones are enabled.

Changing from microphones to audio accessory
To change back from using the microphones to using the audio accessory, press the upper button again. A single long flash of green confirms that the audio accessory is enabled.

General warnings and precautions for the use of audio accessories

- Always use the Mains Isolation Cable when connecting the Personal Audio Cable or the Bilateral Personal Audio Cable to:
  - A mains powered sound source (e.g. TV).
  - A battery powered sound source connected to mains power (e.g. while connected to a PC for charging).

- The Freedom Accessory Adaptor is a small part and can be a choking hazard if swallowed. Cochlear does not recommend the use of this part by children aged three years or younger.

- When using audio accessories, your processor will not be protected from water or dust penetration. For information on how to protect your processor from water and dust penetration, see Caring for your processor.

- Do not use excessive force when connecting or disconnecting audio accessories.

- Do not twist the accessory socket cover or pull or bend it too hard.
Using sound processor covers

You can use sound processor covers to personalise your processor. They can also help protect your processor from scratches. Sound processor covers are available from Cochlear in a choice of colours and designs to suit different lifestyles.

Attaching sound processor covers

To attach a sound processor cover to your processor:

1. Hold your processor in one hand and the sound processor cover in the other hand as shown.

2. Gently slide the sound processor cover upwards until it fits into place.

Sound processor covers cannot be used with the Compact Rechargeable Battery Module or the Snugfit.
Removing sound processor covers

To remove the sound processor cover from your processor:

1. Hold your processor as shown.

2. Slide the sound processor cover away from your processor. Pushing on the bottom of your processor with the thumb will help slide the cover away from your processor.
Caring for your processor

Your processor is a medical device requiring good care and maintenance to ensure that it provides optimal hearing performance. This section provides guidance on how to take care of your processor.

Wearing your processor in cold or hot temperatures

Your processor is designed to work in cold or hot temperatures. Generally, in cold temperatures your body heat is sufficient to keep your processor warm and working well. In very cold weather, wear a hat or headband over your processor.

When you are not wearing your processor, do not leave it in very hot areas (e.g. in direct sunlight, behind a window, in a car, etc.).

For information on operation and storage temperatures for your processor, see Technical information, Environmental Conditions.

Protecting your processor from dust and water damage

To protect your processor from dust and water damage, it is important that you follow the guidance provided in this section.

When using a rechargeable battery module, your processor has a dust and water damage protection rating of IP57. This protects the processor against the following:

- Penetration of solid foreign objects greater than or equal to 1.0 mm diameter.
- Failure from dust penetration.
- Failure from temporary immersion in water.

When using the standard battery module (disposable batteries), your processor will have a protection rating of IP44. This protects the processor against the following:

- Penetration of solid foreign objects greater than or equal to 1.0 mm diameter.
Caring for your processor

- Failure from splashing water.

When an audio accessory is attached, your processor is not protected from dust and water damage.

To protect your processor from dust or water damage:
- Ensure that microphone protectors are in place at all times.
- Ensure that the accessory socket cover is properly closed when you are not using an audio accessory.
- Ensure that the coil cable plug seal is not damaged and that the coil cable plug is properly inserted into the processor coil cable socket.
- Always keep the coil cable plugged into the processor to prevent moisture getting into the coil cable socket. It is also important that you keep the coil cable plugged into the coil.
- If the battery contacts on the battery module become loose, contact your clinician as the connector between the processing unit and the battery module could be broken.

Drying your processor

Remove your processor before applying cosmetics, skin care or hair products. These substances can get into your processor and damage it. If this happens, wipe the processor clean with a soft dry cloth.

Do not wear your processor while bathing, swimming or showering. If the processor does get wet, dry the processor as follows:

1. Wipe your processor with a soft dry cloth.

2. Place your processor in the Zephyr Dry & Store® for at least 12 hours.
The Zephyr Dry & Store helps remove moisture from your processor. Before using this dry aid kit, read the manufacturer’s instructions for use. It is recommended to only use the Zephyr Dry & Store supplied by Cochlear.

If your processor gets exposed to salt water or chemicals, wipe it with a damp cloth before placing it in the Zephyr Dry & Store.

Avoid getting sand or dirt into any part of the system. If this happens:

1. Shake out the sand or dirt as much as possible.
2. Wipe your processor with a damp cloth.
3. Place the processor in the dry aid kit.

Once your processor is dry, check if it is working. If your processor is not working, return it to your clinician for service. Cochlear cannot guarantee that they will be able to repair any water-damaged part.

Cleaning your processor parts

Regular cleaning of your processor parts prevents dirt from building up and degrading the sound quality. You can clean your processor parts as follows:

- Regularly check the contacts between the processing unit and the battery module to ensure they are clean. If the contacts are dirty, you can gently tap or blow on them to remove any dirt.
- If the battery module is dirty, wipe it with a soft dry cloth. Keep the battery module dry and free from moisture.
- If the earhook is dirty, clean it with a soft dry cloth. You do not need to remove the earhook from the processing unit when
Caring for your processor

cleaning it. If you remove the earhook too often, it may become loose.

• Clean the coil cable with a dry cloth.
• Clean sound processor covers and the Snugfit with a soft dry cloth.
• If audio accessories are dirty, clean them with a soft dry cloth. You can blow on the processor accessory socket to remove any dust.

Replacing microphone protectors

A dirty or blocked microphone protector results in the gradual deterioration of sound quality.

Replace the microphone protectors if you notice degradation in the sound quality, or if the protectors look dirty. It is generally a good idea to replace microphone protectors approximately once a month. Replace both microphone protectors at the same time.

Cleaning the battery charger

If you notice any dust or dirt in the battery charger sockets, clean them as follows:

1. If the battery charger is plugged into the power adaptor, unplug it.
2. Remove any battery modules placed in the charger.
3. Hold the battery charger upside down and tap on it to remove any dirt from the battery charger sockets. Gently blowing on the battery charger sockets may also help remove dirt.
4. Wipe the battery charger sockets with a soft dry cloth.

If the battery charger gets splashed with liquid, shake out the liquid and dry it for approximately 24 hours. Do not use the battery charger until it is dry.

For a more even wear of battery charger sockets, cycle batteries in different sockets when recharging batteries.

Storing your processor when not in use

Moisture or humidity may cause your processor to cut-out or stop working.

Store your processor overnight or when you are not using it, in the
Zephyr Dry & Store. The coil, coil cable, coil magnet and battery module (if it is not being charged) should remain attached to the processing unit. Turn off your processor before placing it in the Zephyr Dry & Store.

Using the Everyday Case

You can use the Cochlear™ Nucleus® CP800 Series Everyday Case for carrying your processor with you (e.g. when travelling). It is light and easy to carry, and has the flexibility to fit all components (e.g. coil, earhook, etc.). It has an air cushion for holding the components in place. A desiccant (drying chemical) is provided, allowing the case to be used as a dry aid kit for removing moisture from your processor.

General warnings and precautions for the use of your processor

Please read the following warnings and precautions before using your processor:

• Your processor, accessories, battery charger and tools contain small parts that may be hazardous if swallowed, or may cause choking if ingested or inhaled. If this occurs, seek prompt medical attention at the nearest emergency centre or Poisons Information Centre (e.g. if coil magnet is swallowed, seek prompt medical attention).

• Using the cables or parts of your processor in any way contradictory to their intended purpose (e.g. chewing) can cause injury.

• If your processor earhook hooks onto any part of your body, it may cause injury.

• Wearing a tight-fitting hat over the coil can cause skin damage beneath the coil.

• Do not remove the battery module from the processing unit while wearing the processor as your hair can get caught in the battery contacts.

• When operating machinery, ensure that the coil is securely in place to avoid the coil getting caught in the machine.
Caring for your processor

- Remove your processor immediately if it becomes unusually warm or hot, and seek advice from your clinician. Parents and caregivers should touch their child’s or recipient’s processor to check for heat if the child or recipient is showing signs of discomfort.
- Do not wear your processor while sleeping, as you may not become aware of your processor becoming unusually warm or hot.
- Do not allow children or recipients with disabilities to wear their processor while sleeping.
- When using retention aids such as the Snugfit or LiteWear cable, be aware that it may take longer to remove the processor if the processor becomes unusually warm or hot. Do not attach the LiteWear cable beneath layers of clothing.
- Ensure all cables used by a child are securely attached to their body.
- Keep the drying chemical material away from young children. Swallowing this material can cause serious internal injuries.
- Do not place your processor in an oven (e.g. microwave oven).
- Do not use a drying aid that has an Ultra Violet C (UVC) lamp (e.g. Freedom Dry and Store).
- Store spare magnets safely and away from cards that may have a magnetic strip (e.g. credit cards, bus tickets, etc.)

Disposal of electrical components

Dispose of electrical components in accordance with your local regulations.
Other information

Your warranty and registration form

Your warranty is included in the document pack you received with your processor.

Please complete the registration form and return to Cochlear within 30 days of receiving the product.

For future reference, keep the CP810 Sound Processor User Guide in a safe place.

Storing your personal details

Your processor stores your first name, last name, implant type, program identifier and recipient identifier.

This allows you to:

• Attend another clinic for programming if needed.
• Identify your processor as your own.

When the clinician opens your programming session, they have access to this information. This information can only be accessed in a programming session.

Processor serial number

Your processor serial number is located on the inside curve of the processing unit. Make a note of the serial number for future reference.

Technical information

Specifications

Physical configuration

The CP810 Sound Processor is a modular device, made of three parts: the processing unit, battery module and coil. The complete device sits behind the ear during normal operation, with the coil aligned over the implant.
The processing unit comprises:

- Two omni-directional microphones for receiving sound.
- An internal telecoil for receiving magnetic fields radiated by phones, neckloops and roomloops (optimised for phone use).
- Custom analogue and digital integrated circuits with digital signal processing (DSP) and bi-directional wireless communication capabilities.
- A dual-colour light emitting diode (indicator light) for visual indication of processor function or processor problem.
- Two push-buttons to allow user control of key features.
- Custom 4-pin accessory connector for connection of audio accessories (e.g. Personal Audio Cable).
- Custom 4-pin coil connector for connection of the coil cable.
- A range of earhooks.

The batteries provide power to the processor. The following options are available for powering the processor:

- Two disposable batteries.
- Rechargeable battery module.

The coil acts as a transformer coupling that transfers energy and data information to the implant. It is connected to the processing unit by the coil cable. The coil cable is a separate cable, which can be detached from both the coil and the processing unit. It is connected to both the coil and the processing unit by custom 4-pin connectors. The connection forms a seal to prevent moisture ingress.

Materials

- Processing unit is made of polyester.
- Battery modules (all types) are made of polyester.
- Coil is made of elastomer. The coil cable is made of polypropylene, elastomer and PVC.
- LiteWear Cable is made of polyester, elastomer and PVC.
- LiteWear Retention Case is made of polyamide.
LiteWear Fixing Aids are made of polycarbonate.

Product component dimensions

<table>
<thead>
<tr>
<th>Component</th>
<th>Length</th>
<th>Width</th>
<th>Depth</th>
<th>External diameter</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processing unit</td>
<td>23 mm</td>
<td>9 mm</td>
<td>19 mm</td>
<td></td>
</tr>
<tr>
<td>Standard battery module</td>
<td>28 mm</td>
<td>9 mm</td>
<td>19 mm</td>
<td></td>
</tr>
<tr>
<td>Compact rechargeable battery module</td>
<td>19 mm</td>
<td>9 mm</td>
<td>19 mm</td>
<td></td>
</tr>
<tr>
<td>Standard rechargeable battery module</td>
<td>28 mm</td>
<td>9 mm</td>
<td>19 mm</td>
<td></td>
</tr>
<tr>
<td>Coil</td>
<td>8 mm</td>
<td>32 mm</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Weight

<table>
<thead>
<tr>
<th>Component</th>
<th>Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processing unit (including earhook)</td>
<td>5.5 g</td>
</tr>
<tr>
<td>Standard battery module with batteries</td>
<td>7.5 g</td>
</tr>
<tr>
<td>Compact rechargeable battery module</td>
<td>5.4 g</td>
</tr>
<tr>
<td>Standard rechargeable battery module</td>
<td>10.7 g</td>
</tr>
<tr>
<td>Coil (without coil magnet)</td>
<td>4.2 g</td>
</tr>
</tbody>
</table>

Operating characteristics

Processing unit

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Value / range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frequency range</td>
<td>100 Hz to 8 kHz</td>
</tr>
<tr>
<td>Operating voltage</td>
<td>2 V to 4.5 V</td>
</tr>
<tr>
<td>Power consumption</td>
<td>20 mW to 100 mW</td>
</tr>
</tbody>
</table>
### Characteristic

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Value / range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Push-button functions</td>
<td>Turn processor on and off, turn telecoil on and off, change program, lock and unlock buttons, change sensitivity or volume level.</td>
</tr>
</tbody>
</table>

### Battery module

<table>
<thead>
<tr>
<th>Type</th>
<th>Capacity / voltage range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard battery module</td>
<td>Refer to battery manufacturer's specifications.</td>
</tr>
<tr>
<td>Compact rechargeable battery module</td>
<td>120 mAh / 3.0 V to 4.2 V</td>
</tr>
<tr>
<td>Standard rechargeable battery module</td>
<td>205 mAH / 3.0 V to 4.2 V</td>
</tr>
</tbody>
</table>

### Coil

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Value / range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating voltage</td>
<td>2.0 V to 2.6 V</td>
</tr>
<tr>
<td>Operating frequency</td>
<td>5 MHz</td>
</tr>
</tbody>
</table>

### Environmental conditions

**Processing unit, coil, coil cable and accessories**

<table>
<thead>
<tr>
<th>Condition</th>
<th>Minimum</th>
<th>Maximum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage temperature</td>
<td>-40 ºC</td>
<td>+50 ºC</td>
</tr>
<tr>
<td>Storage relative humidity</td>
<td>0% RH</td>
<td>90% RH</td>
</tr>
<tr>
<td>Operating temperature</td>
<td>+5 ºC</td>
<td>+50 ºC</td>
</tr>
<tr>
<td>Operating relative humidity</td>
<td>0% RH</td>
<td>90% RH</td>
</tr>
</tbody>
</table>

### Standard battery module

Check the battery manufacturer's recommended operating conditions for disposable batteries used in your processor.
Certification and applied standards

The CP810 sound processor fulfils the essential requirements listed in Annex 1 of the EC directive 90/385/EEC on Active Implantable Medical Devices as last amended by EC Directive 2007/47/EEC. It was approved for CE-Mark according to Annex 2 by Notified Body 0197 in 2009.

Equipment classification


IP rating of processor

The IP rating of your processor is as described in the section *Caring for your processor.*

FCC (Federal Communications Commission) and Canadian IC compliance

This device complies with part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications made to this equipment not expressly approved by Cochlear Limited may void the FCC authorization to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment
does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC ID number: WTOCP81000  
IC ID number: 8039A-CP81000

Labelling symbols

The symbols below are found on your processor components and packaging:

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>![i]</td>
<td>See Instructions</td>
</tr>
<tr>
<td>![exclamation]</td>
<td>Refer to warnings and cautions in related user documentation</td>
</tr>
<tr>
<td>![fragile]</td>
<td>Fragile</td>
</tr>
<tr>
<td>![storage_temperature]</td>
<td>Storage Temperature Limits</td>
</tr>
<tr>
<td>![humidity]</td>
<td>Relative Humidity Limits</td>
</tr>
</tbody>
</table>

Other Information
<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
</table>
| **IP57** | Ingress Protection Rating  
- Protected against access of solid foreign objects greater than or equal to 1.0 mm diameter.  
- Protected against failure from dust penetration.  
- Protected against failure from temporary immersion in water. |
| **IP44** | Ingress Protection Rating  
- Protected against access of solid foreign objects greater than or equal to 1.0 mm diameter.  
- Protected against failure from splashing water. |

---

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CE0197</td>
<td>CE Registration Mark</td>
</tr>
<tr>
<td>CE</td>
<td>CE Registration Mark Certification - Europe</td>
</tr>
<tr>
<td></td>
<td>Disposal - do not dispose in fire</td>
</tr>
<tr>
<td></td>
<td>Disposal – dispose of electrical components in accordance with your local regulations</td>
</tr>
<tr>
<td>A01-0800JP</td>
<td>Certification - Japan</td>
</tr>
<tr>
<td>N629</td>
<td>Certification - Australia</td>
</tr>
<tr>
<td>TELEPERMIT PTC 210/99/012</td>
<td>Certification - New Zealand</td>
</tr>
<tr>
<td>SN</td>
<td>Serial number</td>
</tr>
<tr>
<td></td>
<td>Date of manufacture</td>
</tr>
<tr>
<td></td>
<td>Type B Equipment</td>
</tr>
</tbody>
</table>
**Other Information**

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rx Only</strong></td>
<td>This device restricted to sale by or on the order of a physician</td>
</tr>
</tbody>
</table>
| ![FSC certification](https://example.com/fsc-certification.png) | Mixed Sources - Product group for well managed sources and other controlled sources.  
FSC certification only applies to cardboard packaging. |

**CP810 Sound Processor**  
Cochlear Limited  
14 Mars Road, Lane Cove  
NSW 2066, Australia  
Made in Australia

**Legal statement**

The statements made in this guide are believed to be true and correct as of the date of publication. However, specifications are subject to change without notice.

Nucleus® cochlear implant systems are covered by one or more international patents.

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## Glossary

<table>
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<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Accessory socket</td>
<td>Four-pin connector to attach accessories to the processing unit.</td>
</tr>
<tr>
<td>Accessory socket cover</td>
<td>Cover that protects the accessory socket.</td>
</tr>
</tbody>
</table>
| Advanced user interface | Allows you to use the processor buttons to perform the following functions:  
  - Turn your processor on and off.  
  - Change your current program.  
  - Turn telecoil on and off.  
  - Lock and unlock processor buttons.  
  - Change microphone sensitivity and volume. |
| Alert | Indicates a processor error or warning. |
| Audio accessories | Used to help optimise hearing in different listening situations. |
| Auto Telecoil | Automatically turns on/off the telecoil when using the phone or when you are in a roomloop environment. |
| Battery Module | Powers the sound processor. The processor can be powered by either a standard battery module or a rechargeable battery module. |
| Cochlea | The auditory portion of the inner ear, which the implant stimulates to create hearing. |
| Cochlear™ Nucleus® CP800 Series Battery Charger | Used to recharge the sound processor rechargeable batteries and/or your remote assistant. |
## Glossary

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Bilateral Personal Audio Cable</td>
<td>Connects a battery-powered sound source to two sound processors (bilateral use).</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Everyday Case</td>
<td>A small case for carrying the processor.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Freedom™ Accessory Adaptor</td>
<td>Connects accessories such as FM cables and Freedom™ Monitor Earphones to the sound processor.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Global Power Adaptor</td>
<td>Connects the CP800 Series Battery Charger to mains power.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Lapel Microphone</td>
<td>Improves hearing performance in noisy environments.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series LiteWear Cable</td>
<td>Attaches the processing unit to the LiteWear wearing option.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series LiteWear Case</td>
<td>Protects and holds the battery module securely when using the LiteWear wearing option.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series LiteWear Fixing Aid</td>
<td>Attaches the LiteWear Case to your clothing.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series LiteWear wearing option</td>
<td>Allows the battery module to be attached to the body.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Mains Isolation Cable</td>
<td>Provides electrical protection when connecting the Personal Audio Cable or the Bilateral Personal Audio Cable to a mains-powered sound source.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Personal Audio Cable</td>
<td>Connects a battery-powered sound source to a single sound processor.</td>
</tr>
<tr>
<td>Cochlear™ Nucleus® CP800 Series Rechargeable Battery Module</td>
<td>This is the rechargeable battery.</td>
</tr>
<tr>
<td><strong>Cochlear™ Nucleus® CP800 Series Standard Battery Module</strong></td>
<td>Holds two disposable batteries. The Standard Battery Module consists of a battery holder and a battery cover.</td>
</tr>
<tr>
<td><strong>Cochlear™ Nucleus® CP800 Series Snugfit™</strong></td>
<td>Holds the processing unit more securely behind the ear.</td>
</tr>
<tr>
<td><strong>Cochlear™ Nucleus® CP810 Sound Processor</strong></td>
<td>Used together with a cochlear implant to transfer sound to the cochlea.</td>
</tr>
<tr>
<td><strong>Cochlear™ Nucleus® CP800 Series Tamper Resistant Battery Cover</strong></td>
<td>Allows the battery cover to be locked to the battery holder. This prevents children from detaching the battery cover from the battery holder.</td>
</tr>
<tr>
<td><strong>Coil</strong></td>
<td>Part of the sound processor that lies on the side of the head. The processing unit transfers the digitally coded sound through the coil to the implant just under the skin.</td>
</tr>
<tr>
<td><strong>Coil cable</strong></td>
<td>The cable that attaches the coil to the processing unit.</td>
</tr>
<tr>
<td><strong>Coil magnet</strong></td>
<td>Holds the coil in place over the implant.</td>
</tr>
<tr>
<td><strong>CP810 Sound Processor</strong></td>
<td>See Cochlear Nucleus CP810 Sound Processor.</td>
</tr>
<tr>
<td><strong>CR110 Remote Assistant</strong></td>
<td>A hand-held remote control that enables you to communicate with your Cochlear Nucleus CP810 sound processor. It also provides diagnostic and troubleshooting assistance.</td>
</tr>
<tr>
<td><strong>Earhook</strong></td>
<td>Secures the processor to the ear. The earhook is attached to the processing unit.</td>
</tr>
<tr>
<td><strong>Everyday program</strong></td>
<td>Ideal for the typical listening situations of everyday life.</td>
</tr>
<tr>
<td><strong>FM Cable</strong></td>
<td>Used to send sound signals from a commercially available FM listening system to the sound processor.</td>
</tr>
<tr>
<td><strong>Glossary</strong></td>
<td></td>
</tr>
<tr>
<td>-----------------------</td>
<td>---------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Focus program</strong></td>
<td>Useful where there is significant background noise, but the focus is on hearing what one person or a small group of people are saying.</td>
</tr>
<tr>
<td><strong>Freedom Monitor Earphones</strong></td>
<td>See Monitor Earphones.</td>
</tr>
<tr>
<td><strong>Implant</strong></td>
<td>An implanted electronic device that bypasses the damaged hair cells in the inner ear or cochlea and stimulates the hearing nerves directly. It consists of a receiver stimulator and electrode array.</td>
</tr>
<tr>
<td><strong>Indicator light</strong></td>
<td>A dual-colour light emitting diode. It provides a visual indication when you perform a function, or when there is a problem with the processor.</td>
</tr>
<tr>
<td><strong>IP44</strong></td>
<td>This is the ingress protection rating of the CP810 Sound Processor when using disposable batteries. For more information, see <em>Protecting your processor from dust and water damage</em>.</td>
</tr>
<tr>
<td><strong>IP57</strong></td>
<td>This is the ingress protection rating of the processor when using the rechargeable battery module. For more information, see <em>Protecting your processor from dust and water damage</em>.</td>
</tr>
<tr>
<td><strong>Microphones</strong></td>
<td>Capture sound for coding by the processing unit.</td>
</tr>
<tr>
<td><strong>Microphone protectors</strong></td>
<td>Protect the microphones from dirt and moisture.</td>
</tr>
<tr>
<td><strong>Microphone Sensitivity</strong></td>
<td>Controls the softest level of sound picked up by the microphones.</td>
</tr>
<tr>
<td><strong>Monitor Earphones</strong></td>
<td>For use by a person with unaided hearing to check that sound is being received by the processor microphones, telecoil or an audio accessory.</td>
</tr>
<tr>
<td>----------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Music program</strong></td>
<td>Used to listen to all types of music from any audio source.</td>
</tr>
<tr>
<td><strong>Noise program</strong></td>
<td>Suitable for environments with significant background noise, improving the audibility of wanted sound from all sides.</td>
</tr>
<tr>
<td><strong>Nucleus</strong></td>
<td>Nucleus is the brand name to reference the category of Cochlear Implant Hearing Solutions from Cochlear Limited.</td>
</tr>
<tr>
<td><strong>Press</strong></td>
<td>The action of pressing a button on the sound processor.</td>
</tr>
<tr>
<td><strong>Private tone</strong></td>
<td>You hear a tone when you perform a function, or when there is a problem with your processor.</td>
</tr>
<tr>
<td><strong>Processor</strong></td>
<td>See sound processor.</td>
</tr>
<tr>
<td><strong>Processing unit</strong></td>
<td>Component of the processor where sound signals are encoded for transfer to the implant.</td>
</tr>
<tr>
<td><strong>Program</strong></td>
<td>Settings that determine how a processor converts environmental sound into channel stimulation data for the recipient’s electrode array. Up to four programs are available for your use, depending on how your clinician programmed your processor.</td>
</tr>
<tr>
<td><strong>Sensitivity</strong></td>
<td>Determines the minimum input signal level required for stimulation.</td>
</tr>
</tbody>
</table>
### Glossary

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Simple user interface</td>
<td>Allows you to use the processor buttons to perform the following functions:</td>
</tr>
<tr>
<td></td>
<td>• Turn your processor on and off.</td>
</tr>
<tr>
<td></td>
<td>• Change your current program.</td>
</tr>
<tr>
<td></td>
<td>• Turn telecoil on and off.</td>
</tr>
<tr>
<td></td>
<td>• Lock and unlock processor buttons.</td>
</tr>
<tr>
<td>SmartSound™</td>
<td>SmartSound is a suite of four input sound processing technologies. These technologies are applied to four available programs, providing control over how sound is processed in different listening environments.</td>
</tr>
<tr>
<td>Sound processor</td>
<td>Captures and codes sound which is then transferred through the coil to the cochlear implant. It consists of a processing unit, battery module, earhook, coil and coil cable.</td>
</tr>
<tr>
<td>Sound processor cover</td>
<td>Personalises the sound processor. Covers can also be used to protect the sound processor from scratches.</td>
</tr>
<tr>
<td>Telecoil</td>
<td>An in-built antenna that receives signals from a telephone, a room fitted with an induction loop, or personal induction loop, such as a neckloop or cushion loop (commercially available).</td>
</tr>
<tr>
<td>Volume</td>
<td>The volume controls your perception of loudness.</td>
</tr>
<tr>
<td>Zephyr Dry &amp; Store®</td>
<td>Unit that helps remove moisture from the sound processor.</td>
</tr>
</tbody>
</table>
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Dry and Store is a registered trademark of Ear Technology Corporation.

The statements made in this guide are believed to be true and correct in every detail as of the date of publication. However, specifications are subject to change without notice.

Hear now. And always

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