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## **Cochlear™ Wireless Accessories for the Cochlear Nucleus® 6 Sound Processor UPDATE**

Dear Cochlear Clinician,

### **Cochlear™ Wireless Accessories for the Cochlear Nucleus® 6 Sound Processor UPDATE**

Last week in controlled testing of Custom Sound® Suite 4.2 (the version of software that will support 2.4GHz wireless connectivity), a software error was discovered. This is a testament to our robust quality system designed to identify issues before software is released. As a result of this, we have made a few changes to the release timeline, taking into account the excitement about these wireless accessories.

We anticipate the revised software to be available in the new year and have consequently updated the introduction dates as follows:

| <b>Order Type</b>          | <b>Pre-Orders</b> | <b>Shipments</b>                           |
|----------------------------|-------------------|--|
| Systems (split shipments)  | November 18, 2014 | Wireless accessories ship<br>February 2015 |
| Upgrades (split shipments) | October 6, 2014   |  |
| Plus One Redemption        | October 15, 2014  |  |
| Aftermarket                | February 2, 2015  |  |

These changes will ensure that your patients **can still select** these wireless accessories when configuring an upgrade or system kit and be fit with the Nucleus 6 System **on time**. To do this, we are splitting shipments into two parts: 1) Core components, 2) Wireless Accessories. The Core Components will ship on your specified date, while the Wireless Accessories will be held and shipped beginning in February 2015.

Our ultimate goal is to make this a smooth and easy introduction by providing ample time for you to update to Custom Sound Suite 4.2 before we release the Wireless Accessories.

If you have any questions, please contact your Customer Care Representative.

Sincerely,

Cochlear Americas