



December 2014

Dear Hearing Health Professional,

Advanced Bionics is dedicated to delivering the best possible hearing experience for our recipients by striving to provide the highest quality products and customer service.

Based on the valuable feedback we have received over the past year, we have implemented improvements to the Naída CI system that will have a positive impact on overall system reliability.

As part of our commitment to putting patients first, AB will restart the standard warranty period on January 1, 2015 for all Naída CI Q70 sound processors and accessories, including batteries. There is nothing for you or your patients to do; we will automatically restart the warranty period in our system. In the meantime, they remain covered under the original product warranties.

We are proud to partner with you and provide hearing solutions that help your patients reach their best hearing potential.

If you have any questions, please do not hesitate to contact your AB representative at any time.

Sincerely,

Jared Schnackenberg  
*Vice President, North America Sales & Service*  
Advanced Bionics, LLC